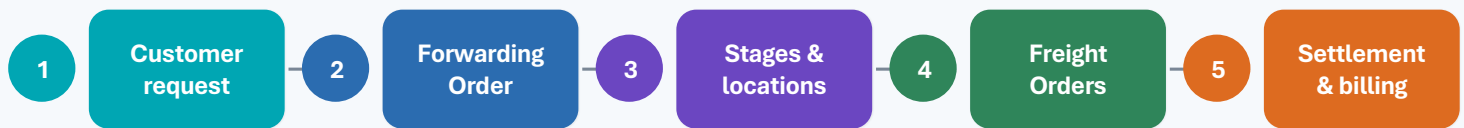


USE CASE BRIEF

Multi-Leg Freight Forwarding in Business Central

A practical LSP scenario: convert a customer transportation request into staged execution, carrier work, supplier cost allocation, customer billing, and margin review.

Scenario flow



What happens in the system

Customer request becomes a Forwarding Order

Operations capture ordering party, shipper, consignee, cargo, logistic units, dates, services, and commercial context in one job file.

Stages define the real movement

Pickup, terminal, main carriage, port, cross-border, or final delivery legs can be planned with separate dates, locations, carriers, and controls.

Freight Orders manage carrier execution

Each carrier run has pay-to vendor, driver, vehicle, route content, documents, charges, and execution history linked back to the customer job.

Settlement closes the financial loop

Services become customer invoice lines; carrier costs are assigned and allocated; managers review uninvoiced work, expected profit, and posted history.

CUSTOMER VALUE

One transportation file connects customer service, dispatch, carrier invoices, customer invoicing, and margin control.

Multi-stage forwarding

Carrier execution

Cost allocation

Customer invoicing